

2024 Rates

SA Rates

As a SA Client, you are already covered under the support agreement. These rates are for items that are not covered under that agreement.

Service

After Hours Rate
Special Projects (new hardware, training, etc.)

Rates

\$250 / hr.
\$150 / hr. [Large Projects Qualify for Additional Discounts]

Time Blocks

Time blocks are a way to pre-purchase time at a discounted rate. A minimum of 10 hours is required for each time block purchase. Time usage is tracked through our website and is used in 15-minute increments.

Service

During Normal Business Hours
After Hours Use

Rates

\$175 / hr.
1.5 Hours of Time Block Used Per 1 Hour of Work

Non-SA Rates

If you are not a SA client and have not pre-purchased a time block, then all work performed is subject to the rates listed below. Onsite work will be billed at a minimum of one hour, then in 15-minute increments thereafter. Remote/Phone support will be billed in 15-minute increments.

Service

During Normal Business Hours
After Hours Rate
Remote/Phone Support
Special Projects (new hardware, training, etc.)

Rates

\$200 / hr.
\$275 / hr.
\$150 / hr.
CALL